



EPICOR®

Upgrading Your ERP During the New Now

Achieving Progress Remotely

Challenges in Today's Unique Environment



Ability to work remotely

Employee engagement and connectiveness

Staying connected to customers and suppliers

Maintaining productivity

Exceling During the New Now

“Use the known factors such as technology, employee knowledge, and data to fight the adversity and challenges that COVID-19 is bringing to your business.”

Mickey North Rizza, Program Vice President,
Enterprise Applications and Digital Commerce | IDC

Upgrade your ERP Remotely- for Today and the Future



Increased Flexibility
and Agility



Boost Productivity
and Connectedness



Epicor Best
Practices



Ability to Act Now



Cost Savings

Experience Upgrading to Cloud

“Your team handled our implementation really well. No major issues and as expected, your consultant rocked it.”



Darrell L. Stewart, CFO |
R.W. Specialties Inc.

Let's Achieve Progress Together-Remotely

Next steps:

1 Answer questions



2 Visit the Upgrades page on CWS



<https://erpcustomer.epicor.com/cws/home.do>

Resources

- ▶ The [Epicor New Now](#) page
- ▶ Epicor webcast series to get more from your Epicor Distribution ERP

[Enabling Your Remote Workforce with Prophet 21](#)

- The New Now has forced many companies to find solutions that allow their employees to work remotely. If you are currently using Prophet 21 on-premises, find out how you can quickly mobilize your workforce to work from home, without the need for a VPN connection, using our browser-based Web Application. Minimal training is required to use the application and it is included with your Prophet 21 solution Maintenance Program.

[Eclipse Supply Chain Flexibility](#)

- As an Eclipse customer, you can now quickly adjust the way you offer and ship products with new functionality. You can continue to offer all your customers the service they have come to expect from you. Learn more

[Quick Ways to Improve Productivity in the New Now](#)

- Finding new ways to service ~~to~~ your customers is critical to keeping your businesses going during this time. You can quickly utilize Epicor solutions to help provide virtual and scalable ways to access, purchase and deliver inventory to your customers without having face-to-face contact. Find out how on this webcast.

[Keeping Your Teams Productive with Training](#)

- Get more out of your Epicor Distribution ERP solution. Epicor University provides cloud-based learning tools, content and training opportunities for your employees to get fast answers in product, or to upskill their workforce, from any place at any time.
- Discover all the education options available in P21 and through Epicor Learning Center—including Guided Learning, Knowledge on Demand, Training on Demand and mapped role-based curriculum—your employees can train remotely on the entire range of Epicor P21 capabilities!
- How training from Epicor University can help with [Keeping Your Teams Productive with Training](#) (16:36)



Appendix

Remote Work Making Life Easier Social Distancing

*“The help and support from Epicor during this time has been nothing short of fantastic. It makes my **remote support so much easier** for my users.*

This is especially true now because working my two different job responsibilities from home, finance and IT, prioritizing which to address first sometimes can be challenging.”

Diane Stangle, Controller | Greno



Revenue and Profitability Growth Potential

IDC research of manufacturers and retailers found digitally transformed enterprises had significant success in their software investment

8x

revenue

2x

profitability