7 Costs of Outdated Software

Find out how and why outdated technology is dragging down your business.

1 Excessive Labor and Hiring Costs

Outdated software offers less automation, meaning employees perform more manual tasks that limit productivity and frustrate staff.
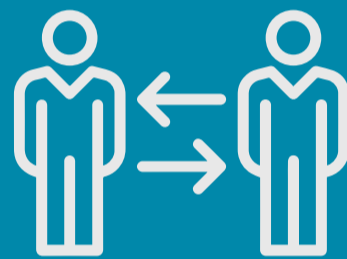
2 Operational Inefficiencies

Time-consuming, manual tasks frustrate employees, disrupt workflow, and limit your staff's ability to serve customers. Technology should enable you to do more with less and run your business better overall.

3 Insufficient Data Insights

To make smarter and faster decisions, you need actionable, real-time information at your fingertips. Insufficient data can lead to costly issues, missed opportunities, and unmet customer expectations.

4 Diminished Customer Satisfaction

Customers expect the same intuitive online experience with your business that they receive when using their own mobile devices. Outdated technology sends a message that you aren't willing to invest in tools that make doing business with you easy and effective.

5 Disconnected Business

Customers expect a seamless, connected, and consistent experience—online, in the warehouse, in the field, and more. Without modern digital tools, you limit your ability to connect with customers and suppliers.

6 Stagnant Business Growth

Without the right mobile, eCommerce, and web-enabled tools, your customers can't do business with you wherever and however they'd like. Growth can fall stagnant when you limit your opportunities to provide instant answers and sales.

7 Data Security Threats

Cyber-attacks cost your business and can damage your reputation. Out-of-date systems lack the necessary security to block the latest hacking methods and viruses.

You can see how outdated software can negatively impact your business, employees, and customers. Contact Epicor to learn what can be done to modernize your business and drive growth.

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