

# Epicor Process Review for Manufacturing

To achieve the greatest return on your investment, it's important that you utilize your Kinetic solution to its fullest potential with Epicor Process Review.

Whether you're moving to the latest version or have experienced significant changes in your business, the Epicor Process Review (EPR) for Manufacturing is an important step in realizing your business objectives.

## Manufacturing Expertise

Based on years of successful implementations in the manufacturing sector, Epicor has developed a series of best practice models—based on specific scenarios and recommended methods—designed to capitalize on the robust features and functionality in the latest version of Kinetic. Epicor leverages a graphical business process tool with which we have created over 60 process models containing more than 300 activities—all pertaining to manufacturing.

In addition to these models, Epicor works with you to understand any processes that are unique to your business and incorporate them into existing models. All these dynamic models can be accessed at any time after the process review, and if you would like to update your process maps as your business grows and changes, both the model source and our design tool are available as an additional purchase. By adopting these best practices, you are well on your way to realizing the most efficient and effective ways to leverage your Kinetic solution—both now and into the future.

The updated processes are only effective if Kinetic users follow them. The step-by-step guidance through the specific business processes improves user adoption, which can be directly linked to a positive return on your overall ERP investment.



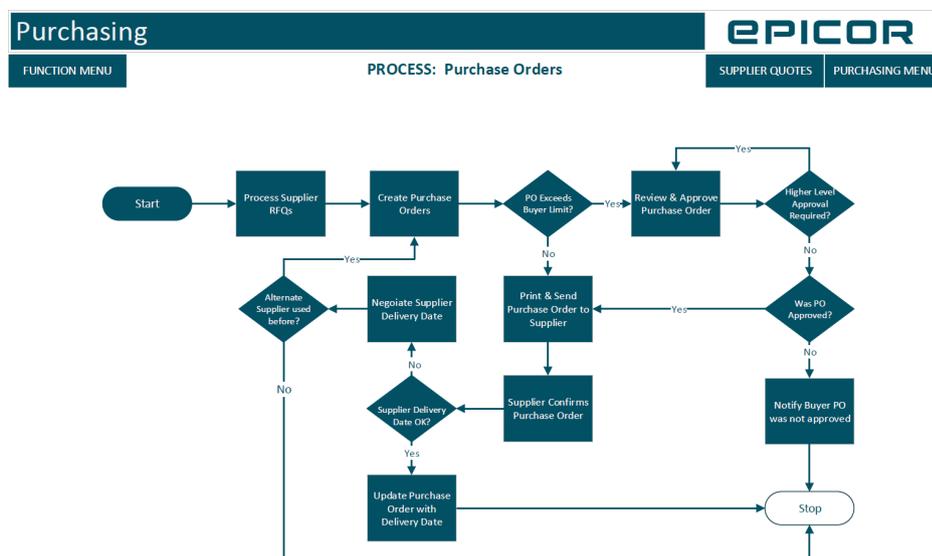
Kinetic

### Benefits

Find the most effective way to leverage your Kinetic solution

Keep your business processes current

Improve user adoption



## Our Approach

The Epicor Process Review for Manufacturing is a collaborative effort between the Epicor consulting team and your key stakeholders. We will educate your team on our proven best practice process flows, identify and analyze any gaps, and provide recommendations to address these areas of concern.

### 1. Share best practices

#### *Level one*

These processes are high-level flows that diagram the major business process cycles. They are used to get a quick snapshot of your company's business flows.

#### *Level two*

Epicor takes the high-level business process cycles defined in level one and details the stages that need to be executed to complete a business process—along with the role(s) that would typically execute that stage.

#### *Level three*

Epicor details the tasks that need to occur to complete the specific functional process.

All three levels are linked together to create a logical flow—from the top-level process overview; through the underlying detailed processes, stages, and tasks.

### 2. Determine and Analyze Gaps

The manufacturing process model serves as the starting point for discussions and in-depth interviews on how your business needs may differ from our standard best practice flows. Some of the key areas we review include:

- Current and/or desired processes vs. our best practice processes
- Existing system utilization vs. system capabilities
- Present state of user knowledge

Our consultants will then document and analyze the gaps discovered during this process and embed documentation as appropriate.

### 3. Present Results and Recommendations

From the information gathered and analyzed above, Epicor will deliver a comprehensive report identifying all of your core business processes. This report includes a series of recommendations on how best to architect your solution to meet the required business processes. Recommendations may include modifying your current business processes to help ensure greater efficiency and productivity, leveraging our embedded tools to manipulate the software to better fit your processes, and—in some cases—engaging our custom solutions group for applications that fit your most unique processes.

A unique feature of the report output is the ability to view it from the perspective of the business process and the various roles involved or from the role perspective—indicating the business processes for which each role is responsible. This aids in both defining individual job functions and allowing for audit visibility—e.g., for SOX compliance—of any possible conflicts of interest.

### 4. Revise Business Processes

The models are used as user-facing documentation of all your business processes. The Microsoft® Visio® versions of model outputs will be posted to your company server for review, reference, and training purposes. If you choose to license the tool that Epicor uses to build the process maps, you can continue to change your models as your business grows and evolves.

## EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

Contact Us Today: [info@epicor.com](mailto:info@epicor.com) | [www.epicor.com](http://www.epicor.com)

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